



2033 Swanson Ave. • Lake Havasu City, AZ 86403
800-321-1614 • Fax 855-250-2830
 newwestlab.com

Dr. Name _____ Phone # _____

Acct. # _____ Patient Name _____
First Last

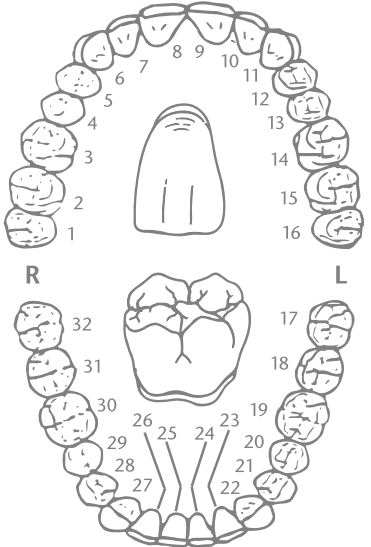
Address _____ **Deliver by 5 p.m. on** See Reverse for Working Times

Enclosed with case: Impressions Models Bite Photos Other: _____



SPECIFIC INSTRUCTIONS
NOTE: Please send a study model on all work involving anterior teeth. PLEASE WRITE TOOTH NUMBERS.

IF NO OCCLUSAL CLEARANCE
 Call doctor Spot opposing
 Metal occlusion Metal island
 Make this a permanent note in my master file



ALL-CERAMICS
 BruxZir Full-Strength Solid Zirconia* (1,150 MPa)
 BruxZir Esthetic (870 MPa) (stump shade recommended for restorations less than 1.5 mm thick)
 IPS e.max **Stump Shade**
 Camouflage Composite

OBSIDIAN FUSED TO METAL
 Non-Precious* White Noble
 White High Noble

CERAMIC SHADE INSTRUCTIONS

Final Ceramic Shade **Indicate Shade Here**
 Stump Shade **Indicate Shade Here**
 Occlusal Staining: Light* Med Dark None

PONTIC DESIGN

MARGIN/METAL DESIGN

Labial Butt 360° Butt **Junction***

PROVISIONAL RESTORATIONS
 Digital Diagnostics (Product may be used as provisionals)
 BioTemps Provisionals

PLAYSAFE MOUTHGUARDS
 Jr Lt Lt Pro Med Hvy Hvy Pro
 Helmet Strap **(available in red or black)**
 Name _____
Specify color(s) on Rx

FULL-CAST
 Noble-Cast 42
 Noble-Cast 45
 Noble-Cast 60*
 Noble-Cast 67
 OcclusalGold
 Non-Precious
 Noble (semi-precious)
 Full-Cast WHN

INCLUSIVE CUSTOM ABUTMENTS
 Titanium
 Zirconia w/Ti-Base

Implant System _____
 Diameter _____

NIGHTGUARDS/ BITE SPLINTS
 Upper Lower
 Comfort H/S (hard/soft)*
 Comfort (hard)
 Semi-hard EVA Soft EVA
 Bleach tray
 Astron CLEARsplint or day guard (flexible hard)
 Astron COLORsplint or day guard (flexible hard)
 Clear ortho retainer
 Essix retainer (one tooth)
 Clear-Lock Retainers for Life
 Set of 2 Set of 4
 Set of 6



Signature _____ License # _____
(see reverse for limited warranty details)
 Email _____

TERMS AND WARRANTY INFORMATION

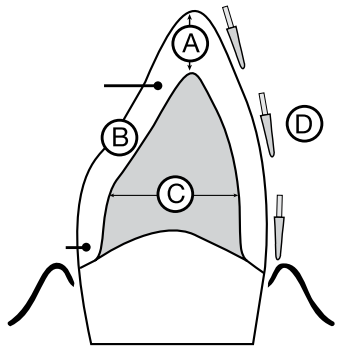
We honor VISA, MASTERCARD, AMEX and DISCOVER.

TERMS: Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

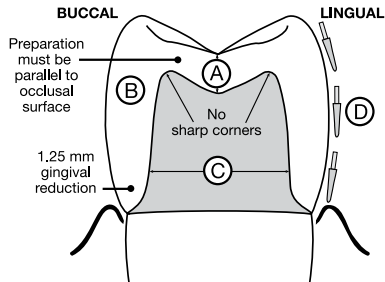
LIMITED WARRANTY/LIMITATION OF LIABILITY. New West Dental Ceramics ("the lab") warrants that all dental devices [a "device"] are made according to your specification and approval in the belief that the device will be useful and **MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** Subject to the return of a device that is placed and then fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) screw-retained implant abutments up to 20 years (including replacement of a device that was made by the lab that was attached to said abutments and including an Inclusive® Tapered titanium dental implant upon request at no extra charge); (2) porcelain to metal, all ceramic, all metal, single-unit inlay, onlay and crown composite resin final prosthetics, and screw-retained crowns and implant bars, up to seven years; (3) composite resin bridges (excluding Maryland and inlay/onlay bridges) up to five years; (4) thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to six months; (5) all other dental devices up to 30 days if the failure is due to defects in materials or workmanship. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and replacement of a device. Except where prohibited by law, the lab **WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL,** regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery. In the event of a dispute and absent an amicable resolution the parties mutually agree to waive class actions in favor of mandatory individual arbitration of claims under this limited warranty in and in accordance with the laws of Arizona. The lab does not guarantee the performance of independent carriers.

PREPARATION GUIDELINES

OBSIDIAN TO METAL ANTERIOR

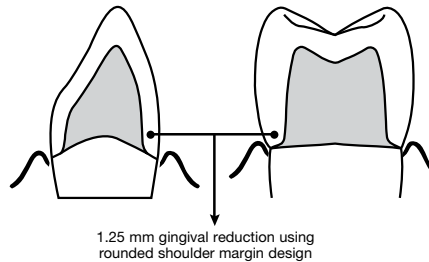


OBSIDIAN TO METAL POSTERIOR

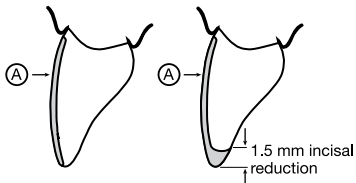


- A. 2.0 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Buccal and lingual walls must be convergent
- D. Preparation should be cut in three planes

OBSIDIAN TO METAL — CERAMIC LABIAL OR 360° MARGIN

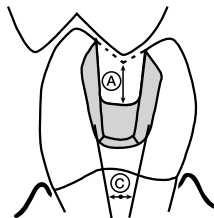


ALL-CERAMIC/COMPOSITE VENEERS



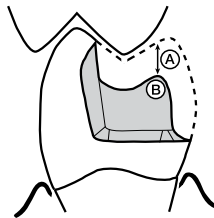
- A. 0.3 to 1.0 mm labial reduction

INLAY

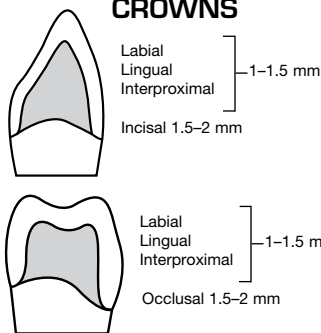


- A. 1.5 to 2 mm occlusal reduction
- B. Round all sharp line angles and occlusal edges, and eliminate undercuts
- C. Proximal and occlusal walls should have 6-8 degrees taper

ONLAY



ALL-CERAMIC/COMPOSITE CROWNS



IN-LAB WORKING TIMES

Please allow full working time for each product selected. Working times are **NOT** guaranteed and do **NOT** include weekends or holidays. Rush service available on most products but must be prescheduled (see below).

IN-LAB WORKING TIMES

BruxZir restorations	5 days
Obsidian Fused to Metal/PFM restorations	5 days
Full-cast restorations	4 days
All-ceramic restorations	5 days
Bite splints, bleach trays, mouthguards and nightguards	3 days
All-composite restorations	5 days
Composite with fiber reinforcement	7 days
Digital Diagnostics	5 days
BioTemps Provisionals	6 days
Inclusive Custom Abutments	5 days

All rush cases must be prescheduled by calling **800-321-1614** before the case is shipped. Time of pickup and delivery may affect turnaround time.