



2033 Swanson Ave. • Lake Havasu City, AZ 86403  
**800-321-1614 • Fax 855-250-2830**  
 newwestlab.com

Dr. Name \_\_\_\_\_ Phone # \_\_\_\_\_

Acct. # \_\_\_\_\_ Patient Name \_\_\_\_\_  
First Last

Address \_\_\_\_\_ Deliver by 5 p.m. on \_\_\_\_\_ See Reverse for Working Times

Enclosed with case:  Impressions  Models  Bite  Photos  Other: \_\_\_\_\_

**ALL-CERAMICS**

- BruxZir Full-Strength Solid Zirconia\* (1,150 MPa)
- BruxZir Esthetic (870 MPa)  
(stump shade recommended for restorations less than 1.5 mm thick)
- IPS e.max                      **Stump Shade**
- Camouflage Composite

**OBSIDIAN FUSED TO METAL**

- Non-Precious\*  White Noble
- White High Noble

**CERAMIC SHADE INSTRUCTIONS**



Final Ceramic Shade                      **Indicate Shade Here**

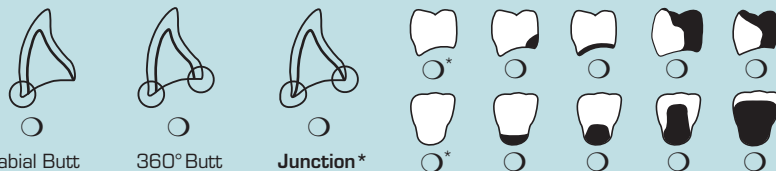
Stump Shade                      **Indicate Shade Here**

Occlusal Staining:  Light\*  Med  Dark  None

**PONTIC DESIGN**



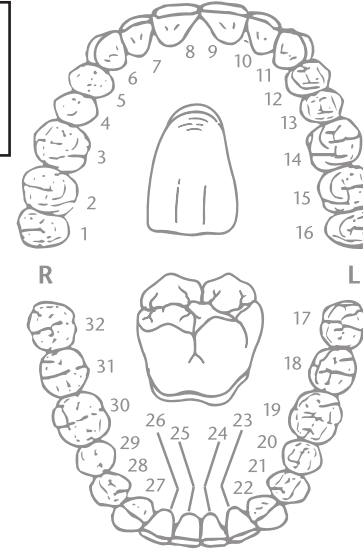
**MARGIN/METAL DESIGN**



**SPECIFIC INSTRUCTIONS**  
**NOTE: Please send a study model on all work involving anterior teeth. PLEASE WRITE TOOTH NUMBERS.**

**IF NO OCCLUSAL CLEARANCE**

- Call doctor  Spot opposing
- Metal occlusion  Metal island
- Make this a permanent note in my master file



**FULL-CAST**

- Noble-Cast 42
- Noble-Cast 45
- Noble-Cast 60\*
- Noble-Cast 67
- OcclusalGold
- Non-Precious
- Noble (semi-precious)
- Full-Cast WHN

**INCLUSIVE CUSTOM ABUTMENTS**

- Titanium
- Zirconia w/Ti-Base

Implant System \_\_\_\_\_

Diameter \_\_\_\_\_

**NIGHTGUARDS/ BITE SPLINTS**

- Upper  Lower
- Comfort H/S (hard/soft)\*
- Comfort (hard)
- Semi-hard EVA  Soft EVA
- Bleach tray
- CLEARsplint or day guard (flexible hard)
- COLORsplint or day guard (flexible hard)
- Clear ortho retainer
- Essix retainer (one tooth)
- Clear-Lock Retainers for Life
  - Set of 2  Set of 4  Set of 6



All restorations made in Lake Havasu City, Arizona, USA

Signature \_\_\_\_\_ License # \_\_\_\_\_  
(see reverse for limited warranty details)

Email \_\_\_\_\_

**PROVISIONAL RESTORATIONS**

- BioTemps Provisionals

**PLAYSAFE MOUTHGUARDS**

- Jr  Lt  Lt Pro  Med  Hvy  Hvy Pro

- Helmet Strap (available in red or black)

Name \_\_\_\_\_

*Specify color(s) on Rx*

## TERMS AND WARRANTY INFORMATION

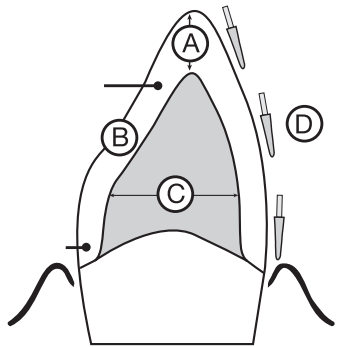
*We honor VISA, MASTERCARD, AMEX and DISCOVER.*

**TERMS:** Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

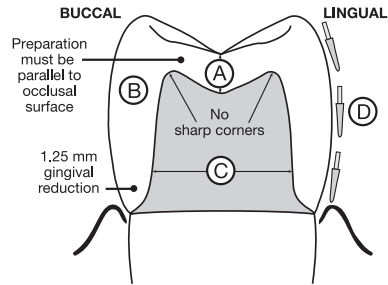
**LIMITED WARRANTY/LIMITATION OF LIABILITY.** New West Dental Ceramics ("the lab") warrants that all dental devices (a "device") are made according to your specification and approval in the belief that the device will be useful and **MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** Subject to the return of a device that is placed and then fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) screw-retained implant abutments up to 20 years (including replacement of a device that was made by the lab that was attached to said abutments and including an Inclusive® Tapered titanium dental implant upon request at no extra charge); (2) porcelain to metal, all ceramic, all metal, single-unit inlay, onlay and crown composite resin final prosthetics, and screw-retained crowns and implant bars, up to seven years; (3) composite resin bridges (excluding Maryland and inlay/onlay bridges) up to five years; (4) thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to six months; (5) all other dental devices up to 30 days if the failure is due to defects in materials or workmanship. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and replacement of a device. Except where prohibited by law, the lab **WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL,** regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery. In the event of a dispute and absent an amicable resolution the parties mutually agree to waive class actions in favor of mandatory individual arbitration of claims under this limited warranty in and in accordance with the laws of Arizona. The lab does not guarantee the performance of independent carriers.

### PREPARATION GUIDELINES

#### OBSIDIAN TO METAL ANTERIOR

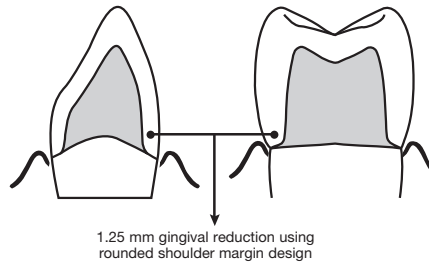


#### OBSIDIAN TO METAL POSTERIOR

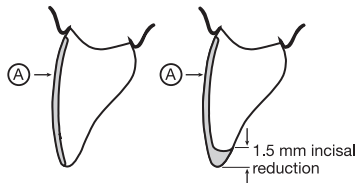


- A. 2.0 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Buccal and lingual walls must be convergent
- D. Preparation should be cut in three planes

#### OBSIDIAN TO METAL — CERAMIC LABIAL OR 360° MARGIN

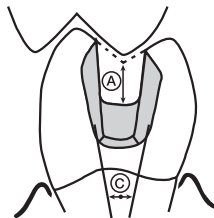


#### ALL-CERAMIC/COMPOSITE VENEERS



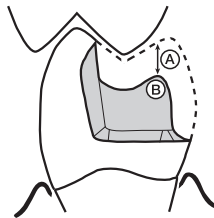
- A. 0.3 to 1.0 mm labial reduction

#### INLAY

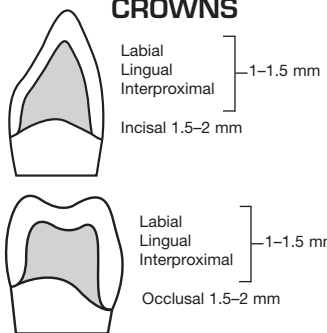


- A. 1.5 to 2 mm occlusal reduction
- B. Round all sharp line angles and occlusal edges, and eliminate undercuts
- C. Proximal and occlusal walls should have 6-8 degrees taper

#### ONLAY



#### ALL-CERAMIC/COMPOSITE CROWNS



### IN-LAB WORKING TIMES

Please allow full working time for each product selected. Working times are **NOT** guaranteed and do **NOT** include weekends or holidays. Rush service available on most products but must be prescheduled (see below).

### IN-LAB WORKING TIMES

BruxZir restorations .....	5 days
Obsidian Fused to Metal/PFM restorations .....	5 days
Full-cast restorations .....	4 days
All-ceramic restorations .....	5 days
Bite splints, bleach trays, mouthguards and nightguards.....	3 days
All-composite restorations .....	5 days
Composite with fiber reinforcement.....	7 days
BioTemps Provisionals.....	6 days
Inclusive Custom Abutments.....	5 days

**All rush cases must be prescheduled** by calling **800-321-1614** before the case is shipped. Time of pickup and delivery may affect turnaround time.